


THE COMMITMENT FROM PLYMOUTH

Our commitment to children and young people with Special Educational Needs and Disabilities (SEND) and their families

November 2023



Andrew enjoying learning supported by Emily, HLTA.

We will...

1. Put you at the heart of everything we do
2. Help you much earlier
3. Work together to help you stay in school
4. Work together to support you when you are waiting for the care you need
5. Ensure you get the additional specialist help and support when you need to live away from Plymouth
6. Ensure you consistently get the right help at the right time
7. Reduce the long waiting times for the care that you need
8. Make sure everyone working with you has the right training and development
9. Ensure the right services and support is in place for the future

1. We will put you at the **heart** of everything we do

We will put you at the **heart** of everything we do by

asking you to help us develop our plans and check that professionals are working with them properly.

We will put you at the **heart** of everything we do by

checking that the leaders in the city are watching over the plans properly.

We will put you at the **heart** of everything we do by

working together better to share information so agencies can help you better.



We will put you at the heart of everything we do by...



Asking you to help us develop our plans and check that people



are following them properly.



Checking that leaders in the city are watching over the plans properly. Working together better to share



information, so agencies can help you better

2. We will help you **much earlier**

We will help you **much earlier** by






Carefully hearing your worries when you start school, move to secondary school and leave school.














We will help you **much earlier** by











working better together to make sure your worries don't get worse.














We will help you **much earlier** by

making sure schools know what support is available to them to help you even more.

 We  will  help you  much  earlier by...

 carefully  hearing  your  worries  when  you  start  school,  move  to  secondary school  and  leave school.

 working together  more  effectively  to  make sure  the  worries  don't  get  worse.

 making sure  schools  know  what  support  is  available  to  them  to  help  you  more.

3. We will work together to help you stay in school

We will work together to **help you stay in school** by

making sure that school policies focus on keeping you included.

We will work together to **help you stay in school** by

making sure that schools know what works well and ensures all staff have excellent SEND training.

We will work together to **help you stay in school** by

making sure schools know what support is available to them to help you even more.

We will work together to **help you stay in school** by






making sure your schools know what help they can get from Plymouth City Council.





We will work together to **help you stay in school** by


providing earlier help to pupils who do not go to school full time.








We will work together to **help you stay in school** by






developing different ways to teach you when you are struggling.










 We will work together to help you stay in school by...









 making sure that school policies focus on keeping you



 included










 that schools know what works well and train






 staff in supporting SEND pupils.










 schools know what support is











 available to help you more.





 schools know what help they can get from Plymouth City Council.






 pupils who do not go to school full time get help quickly







 give you the help you need when you


 are struggling

4. We will work together to support you when you are **waiting** for the care you need

We will work together to support you when you are **waiting** for the care you need by

Making sure we listen and understand your experiences better.

We will work together to support you when you are **waiting** for the care you need by

Respond in a timely way to your changing needs.



We

will

work together

to

support

you

when

you are



waiting

for the



care

you



need

by...



making sure



we



understand

and



listen

to your



experiences.



responding



in



a timely

way to



your



changing



needs

5. We will ensure you get the **additional specialist help and support** you need if you access 'short breaks' or live in a residential special school or children's home outside of Plymouth

Ensure you get the **additional specialist help and support** you need if you access 'short breaks' or live in a residential special school or children's home outside of Plymouth by

visiting you frequently and on time.

Ensure you get the **additional specialist help and support** you need if you access 'short breaks' or live in a residential special school or children's home outside of Plymouth by

making sure your support is reviewed frequently and on time.



We



will

ensure

you get the



additional



specialist



help and support

you



need

if you



access



short breaks

or



live

in a



residential



special school

or



children's home

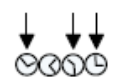


far away by...



visiting

you



frequently

and



on time



making sure



your

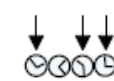


support

is



reviewed



frequently

and



on time.







6. We will ensure you consistently get the **right help at the right time** by...








We will ensure you consistently get the **right help at the right time** by










making sure you meet your significant Early Years milestones.

We will ensure you consistently get the **right help at the right time** by

making sure we work together to increase the amount of the support you need, when you need it.

 We  will ensure you  consistently get the  right help  at the  right time by...

 making sure you  meet  your  significant  early  years  milestones

 making sure  we  work together to  increase the  amount of the  support you  need,  when you  need it

7. We will reduce the long **waiting times** for the care that you need and make sure you still feel cared for whilst you wait

We will reduce the long **waiting times** for the care that you need and make sure you still feel cared for whilst you wait by
improving the way we work.

We will reduce the long **waiting times** for the care that you need and make sure you still feel cared for whilst you wait by
letting you know how far along you are on the list.

We will reduce the long **waiting times** for the care that you need and make sure you still feel cared for whilst you wait by
delivering an offer of support available to you whilst you wait.

We will reduce the long **waiting times** for the care that you need and make sure you still feel cared for whilst you wait by
delivering earlier support for those on specific pathways for help i.e.
Speech and Language, Neurodiversity, Community Paediatrics & Mental Health Services



We



will reduce



the long



waiting



times



for the care



that you need



and make sure you



feel



cared for



whilst



you wait by..



improving



how



we work



so you



don't have



to wait



a long time.



Letting you



know



how



far along



you



are on the



waiting



list.



giving



you support



whilst



you wait.



delivering



earlier



support

for



those

on



specific



pathways

for



help,

like



Speech & Language,



Neurodiversity,



Community,



Paediatrics

and



Mental Health



Services.

8. We will make sure everyone working with you has the right training and development

We will make sure everyone working with you has the right training and development by

asking you to help us design and deliver a learning, development and training programme.

We will make sure everyone working with you has the right training and development by

asking all services in the city to sign a charter committing them to delivering the training, making it mandatory for all the people who work with you to have the right training to meet your needs.

We will make sure people who support you have the right training & development by..

asking you to help design and deliver a learning, development and training programme.

Asking all services in the city sign a charter, to say they will deliver the training,

making it mandatory for all the people who work with you to

? ✓ training to meet your needs

9. We will ensure the **right services and support** are in place for the future by...

We will ensure the **right services and support** are in place for the future by **sharing information to help provide the right services that are needed most.**

We will ensure the **right services and support** are in place for the future by **Making sure every classroom is a place where every child belongs and can learn with the right support.**

We will ensure the **right services and support** are in place for the future by **making sure there will be enough special school places.**





we will ensure the right services and support exist to meet your future needs by..

sharing information to provide the right services that you need most.

Making sure every classroom is a place where every child belongs and can

learn with the right support.

making sure there are enough special school places for you.

Thank you

The development of this document has been supported by:

Youth Ascends

Plymouth Information and Advice Service

Woodlands Special School

Eggbuckland Vale Primary School

Plymouth City Council

One Devon

Plymouth Parent Carer Forum

Placed Based Working Group

